



Lisa D. Cagnolatti

Vice President, Business Customer Division
Southern California Edison

Lisa Cagnolatti is vice president of the Business Customer Division of Southern California Edison's (SCE's) Customer Service Operating Unit. She oversees the company's relationships with its major industrial, commercial, and government customers as well as SCE's efforts to stimulate business development in the 15 counties the company serves.

Cagnolatti joined SCE in 1996 and has held a variety of duties with the company in a broad range of management positions. She previously was the director of the company's call center operations, which handles more than 13 million calls a year. In addition, Cagnolatti was the director of SCE's billing, payment, and credit activities; a region manager in SCE power delivery and construction organization; and the manager of SCE's rural district organization, which encompasses approximately 39,000 miles and serves 150,000 customers, some of whom also get water and gas from SCE.

Before joining SCE, Cagnolatti worked 11 years with Southern California Gas Company in a variety of positions of increasing responsibility including sales management, marketing, environmental policy, and regulatory affairs. Cagnolatti worked two years for Procter & Gamble as a paper manufacturing team manager before joining the Gas Company.

In addition to her professional responsibilities, Cagnolatti serves in a leadership capacity for numerous community organizations focused on improving educational opportunities for under-served youth and enhancing the lives of women and girls around the world. She is Board Chairwoman for the YWCA of Greater Los Angeles, and a Board Member of the International Black Women's Public Policy Institute, The American Association of Blacks in Energy, and the National College Resources Foundation.

Cagnolatti earned a bachelor's degree in chemical engineering from the University of California, Los Angeles, and a Master's degree in Business Administration from Pepperdine University.

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